



SUPPORT FOR IT MANAGERS

Flexible support to complement
your internal team

FLEXIBLE SUPPORT TO COMPLEMENT INTERNAL IT TEAMS

DO YOU NEED ADDITIONAL IT SUPPORT?

There are many ways GHM supports IT Teams. It may be the occasional support or a specific technical skill we can provide.

Jointly managed IT support can benefit a business. Whether there is a requirement for onsite, remote, or project-based support, GHM offers flexible options to suit your needs.

Established in 2005, GHM has never lost sight of the family ethos the business was founded on, always putting relationships with customers, partners and team members at the forefront of everything.

As a trusted partner, we offer independent and unbiased advice based on our knowledge of IT, understanding your needs with our extensive product experience.

GHM'S JOINTLY MANAGED IT SUPPORT

- ▶ **A cost-effective alternative** – GHM offer flexible agreements at competitive pricing.
- ▶ **Multi-skilled IT professionals** – Businesses can access an IT skill set that may not be available in-house.
- ▶ **Increased Productivity** – It can ensure IT staff have proper focus time, such as project work, rather than multitasking on various tasks.
- ▶ **Network Security** – Like many providers, GHM offers strategic support to ensure businesses security and sensitive data is safe.
- ▶ **Training & Strategic Planning** – Specialised training and regular business reviews to ensure the plans put in place for your business are on track.
- ▶ **Professional Customer Support** – Improved service reporting and contracted SLAs.



It has been a pleasure dealing with GHM from start to finish

Logistically our install was challenging, as it coincided with us taking an additional office and migrating staff between our 3 locations. It was also our first step into the world of voice over internet. Impressively from the moment GHM promised something would be done, they would deliver; acting as a true partner to our business from day one and working with my teams to deliver the project on time and on budget.

Thank you GHM!

CYBER SECURITY

The recent switch to homeworking because of the COVID-19 pandemic looks set to change the way we work forever. It is therefore vital to have the right solutions in place to protect your business from a cyber-attack.

Often IT teams are busy dealing with day-to-day issues, which could lead to cyber security instances. Therefore, leaving businesses vulnerable to cyber threats.

GHM OFFER A RANGE OF MARKET-LEADING CYBER SECURITY SOLUTIONS:



Managed Antivirus



Managed Firewall Solution



Device Encryption



Cloud Backup



BCDR Solutions



Email Protection



Cyber security awareness training

We can also support you with...

PENETRATION TESTING

Our aim is to gain unauthorised access through your firewall, emulating the actions of a malicious hacker. At the end of the test we will provide a full breakdown of what we tested, when we tested and what we found. This could include a list of potential vulnerabilities or 'holes' in your firewall.

CYBER ESSENTIALS ACCREDITATION

Did you know we can also help you obtain your Cyber Essentials accreditation, the government-backed certification scheme? It covers the essential actions your business should take to protect itself from cyberattacks.



MICROSOFT OPEN LICENSES

As a Microsoft Cloud Solutions Provider (CSP) you can purchase your Microsoft Open Licences through us.

MICROSOFT TEAMS TRAINING

Our friendly, certified Teams trainers will quickly get you using Teams to collaborate with colleagues in no time.



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